

Privacy Policy

Effective Date: 8/30/2026

Website: www.neyenhouse.com

Neyenhouse Law & Mediation, PLLC (the “**Firm**,” “**we**,” “**us**,” or “**our**”) respects your privacy. This Privacy Policy explains how we handle information connected with your use of this website (the “**Website**”).

The Website is intended to provide general information about the Firm, its attorney and mediator, and the legal and mediation services the Firm may offer. It is not intended for online legal intake, appointment booking, payment processing, or submission of confidential case information.

I. Information the Website May Receive

1. **Information you choose to provide.** If you contact the Firm using an email address, telephone number, contact link, or other method displayed on the Website, we may receive the information you choose to provide, such as your name, contact information, and the content of your communication.
2. **Technical information.** The Website host, security provider, or other service provider may automatically collect limited technical information when you visit the Website, such as your internet protocol address, browser type, device information, referring page, pages viewed, and the date and time of your visit. This information may be collected through server logs or similar technologies.
3. **No online intake through this Website.** The Firm does not ask visitors to submit confidential documents, detailed case facts, payment-card information, or other sensitive information through the Website. If the Website is later changed to include a contact form, scheduling tool, newsletter, analytics service, advertising pixel, chat feature, payment service, or client portal link, this Privacy Policy should be reviewed and revised before that feature is activated.

II. How We Use Information

4. The Firm may use information received through the Website to:
 - respond to an inquiry;
 - communicate about the Firm’s services;
 - operate, secure, maintain, and improve the Website;
 - detect or prevent fraud, misuse, security incidents, or technical problems; and
 - comply with legal, ethical, regulatory, or professional obligations.
5. The Firm does not sell personal information collected through the Website. The Firm does not use information submitted through the Website for targeted advertising or permit it to be used for another party’s independent marketing purposes.

III. When We Share Information

6. The Firm may share information only as reasonably necessary with service providers that support the Website, communications, security, or Firm operations; when required or permitted by law; to protect the rights, safety, or property of the Firm or others; or in connection with a professional, legal, or regulatory obligation.
7. The Firm may disclose information to respond to a subpoena, court order, legal process, regulatory inquiry, or other lawful request. The Firm may also disclose information when reasonably necessary to investigate or respond to a security incident, fraud, or misuse of the Website.
8. The Firm does not share information received from a prospective client with third parties for marketing purposes. Any disclosure of information related to a legal representation will be governed by applicable law and the Firm's professional duties.

IV. No Attorney-Client Relationship Through the Website

9. Visiting the Website, sending an inquiry, leaving a voicemail, or communicating with the Firm before the Firm has completed a conflicts review and agreed in writing to represent you does not create an attorney-client relationship.
10. Do not send confidential, privileged, time-sensitive, or highly sensitive information through an email link or telephone number displayed on the Website unless and until the Firm instructs you to do so. Do not rely on an online inquiry to preserve a claim, meet a deadline, or obtain legal advice.
11. The Firm may be unable to keep information submitted by a prospective client confidential if the Firm does not agree to represent that person, except as required by applicable law and professional obligations.

V. Cookies, Analytics, and Third-Party Links

12. **Cookies and similar technologies.** The Website is intended to operate without advertising cookies, tracking pixels, or behavioral advertising technologies. The Website host or essential security provider may use strictly necessary cookies or comparable technology to operate, secure, or remember limited Website settings.
13. **Analytics.** The Website uses the following analytics provider(s): Wix built-in analytics.
14. **Third-party links.** The Website may link to a third-party website, such as a client portal, professional profile, court resource, social-media platform, or payment service. The Firm does not control those sites or their privacy practices. Visitors should review the privacy policy of each third-party site before providing personal information.

VI. Security and Retention

15. The Firm uses reasonable administrative, technical, and physical safeguards designed to protect information in its possession. No online transmission or electronic storage system can be guaranteed completely secure. Visitors should not transmit sensitive information through ordinary email or other unsecured communications unless the Firm has directed them to do so.

16. The Firm retains Website-related information only for as long as reasonably necessary for the purpose for which it was collected, to resolve inquiries, to maintain security and operations, or to comply with legal, ethical, accounting, and professional obligations.

VII. Children's Privacy

17. The Website is not directed to children under thirteen (13), and the Firm does not knowingly collect personal information from children through the Website. If you believe a child has provided personal information through the Website, please contact the Firm so that the information can be addressed as appropriate.

VIII. Your Choices and Contact Information

18. You may ask the Firm to update or correct contact information you provided through the Website, or you may ask questions about this Privacy Policy, by contacting:

Neyenhouse Law & Mediation, PLLC

PO Box 415

Eagle, Idaho 83616

Email: info@neyenhouse.com

19. The Firm may revise this Privacy Policy from time to time. The updated version will be posted on the Website with a revised effective date. Your continued use of the Website after an updated policy is posted is subject to the updated policy.

IX. Website Service Providers

20. The Website is hosted by **Wix**. The Firm may use service providers to host, secure, maintain, and support the Website. These providers may process limited technical information only as needed to provide their services to the Firm.
21. If the Website includes a link to the Firm's secure client portal, information submitted through the portal is governed by the portal's applicable terms, privacy notice, and the Firm's duties concerning client information. The portal is separate from the informational portions of this Website.
22. If the Firm adds a contact form, the form will state that visitors should not submit confidential, time-sensitive, or detailed legal information and that submitting the form does not create an attorney-client relationship. The Firm will revise this Privacy Policy to identify the form provider, the information collected, and how it is used.